



M365 MULTI TENANT EMAIL MIGRATION

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Customer is a Phily, USA based Pharma Company. They acquired a new hospital recently. Both companies were using Microsoft 365 exchange online. Every merger happens to increase the presence and reduce the resource utilization. Microsoft Consulting Services Engagement under Enterprise Agreement. They wanted to Merge the email domains to 3rd email & UPN domain, for example ORG1 was using alias@domain1.com & ORG2 was using alias@domain2.com and requirement was to Merge the tenants with alias@domain3.com.

CUSTOMER

Customer Name
Classified

PRODUCT & SERVICES

- Office 365
- Azure AD Connect
- Exchange Online
- Barracuda Mail Gateway

INDUSTRY

Pharma Manufacturer

ORGANIZATION SIZE

Org1 - Over 3,500 employees

Org 2 - Over 250 Employees

COUNTRY

USA

BUSINESS NEEDS

M365 Email Migration Merger for New Pharma Acquisition.

SOLUTION

G5 Messaging experts designed & implemented the following:

- Built WAD Trust, Replicated Users to ORG1 WAD using MIM
- Added UPN @domain3.com in ORG1 Windows AD as UPN.
- Updated ADFS and ADFS Proxy servers.
- Updated AADConnect to sync users with Password write back.
- Assigned users licenses and created mailboxes in ORG1 with domain3.com Domain email & UPN id
- Assigned @domain3.com to existing Org1 mailboxes and added @domain1.com in additional email id.
- Completed Mailbox Migration of all data of all mailboxes from Org2 to Org1 Exchange Online using 3rd party migration tool.
- Updated Exchange Servers Hybrid to ORG1 M365 Tenant.
- Removed Email Domain from ORG2 M365 and Added Email Domain in the ORG1 M365.
- Changed ORG2's DNS - MX and Autodiscover to ORG1 M365 then added additional email id for ORG2 migrated mailboxes.
- Connect users to ORG1 M365 Exchange Online
- Migrated last sync to all mailboxes from Org2 to Org1 Exchange Online using 3rd party migration tool in parallel.
- Configured User Management automation for auto user creation, group membership, licensing, permissions, inventory & DirSync to other directories.

BENEFITS & ACHIEVEMENTS

1. Single Sign on for both orgs.
2. Mail Flow routed to the same tenant.
3. Office 365 licensing and User Management help in recovering licenses and user created with less admins and domain admins.
4. Highly Available Hybrid with Separate Email Flow.
5. Reduced Effort, Modern, & Reliable Infrastructure.

RESULT: HIGHLY AVAILABLE HYBRID & AUTOMATED, EMAIL IN SINGLE TENANT & 1 WINDOWS AD
